

# Priority Order Form

## OUR GUARANTEE OF EXCELLENCE

We have no hesitation in inviting you to admire your purchases at home without obligation. Should you wish to return them to us for any reason, simply do so within 30 days, unused and in their original packaging. Any monies that you have paid will be refunded in full.

**Any Questions:** Our friendly customer service staff will gladly answer any questions about your order or your chosen products. Please call us on **0871 855 4040** Monday to Friday 8.30am to 5pm (calls cost 10p per minute from a BT landline, calls from mobiles and other networks can vary), write to the address above or email us at **customer.care@comptonandwoodhouse.co.uk**

**Product Descriptions:** Whilst every attempt has been made to accurately describe our products, slight differences sometimes occur. Many of our products feature natural materials and gems so colours and markings will change from piece to piece.

**Delivery:** We can send your order to a different address if you wish, either if you are purchasing a present or if it is a more convenient delivery address for you. Our standard delivery charge is £5 unless otherwise stated. Delivery delay will vary from item to item. We advise customers to allow up to 28 days, although most items are received within 5 working days. If for some reason your product has not arrived, please contact the Customer Services department. Multiple purchases may not necessarily arrive at the same time.

**Overseas Orders:** International orders are accepted but customers should be aware that longer delivery times will apply. Our standard overseas delivery charge is £10 for jewellery and £30 for other items, unless otherwise stated.

**Returns:** If for any reason you are not satisfied with the goods, they may be returned within 30 days for a full refund of any monies paid, provided the goods are unused and in their original packaging. This pledge is in addition to your statutory rights, but excludes personalised products unless faulty. For hygiene reasons, we would ask you to refrain from trying on jewellery for pierced ears. We reserve the right to refuse returns or to charge you our fees and expenses if the product has been used or worn. Faulty goods should be returned for a refund or replacement. If you wish to return an item, please contact Customer Services to request a pre-paid returns label and a returns form. We can arrange to have large or high value items collected.

**Payment Methods:** We can accept Cheque, Visa, Mastercard, Visa Delta, Electron, Maestro and Solo.

Sign up now to receive emails from Compton and Woodhouse, featuring the latest exclusive offers and new products! For more details visit [www.comptonandwoodhouse.com](http://www.comptonandwoodhouse.com)

## 4 Easy Ways To Order

1. Call: **0871 855 4040**  
(calls cost 10p per minute from a BT landline; calls from mobiles and other networks may vary)
2. Online: **www.comptonandwoodhouse.com**
3. Fax: **0871 555 4041**
4. Post: **Orders Department, Compton and Woodhouse, PO Box 170, Ashford, Kent TN24 0ZX**

## YOUR ADDRESS

If your details are different from above, please complete below:

Mrs / Mr / Ms \_\_\_\_\_

Address \_\_\_\_\_

Postcode \_\_\_\_\_

Telephone number \_\_\_\_\_

Email \_\_\_\_\_

## DELIVERY/GIFT ADDRESS

If different from mailing address

Mrs / Mr / Ms \_\_\_\_\_

Address \_\_\_\_\_

Postcode \_\_\_\_\_

Telephone number \_\_\_\_\_

### \*Email

- Owen & Williamson Limited will never pass your email address onto other companies. We will email you occasionally with special offers and new products. If you don't want to receive these tick here.

## PERSONALISATION DETAILS

If ordering an item that features initial(s), name(s) or a message, please write the details here. Please note carefully how many words and characters your selected product features.

Product Name:

Product Name:

PRODUCT NAME	RING SIZE	ORDER CODE	QUANTITY	TO GIFT ADDRESS? PLEASE TICK

## \*FREE DELIVERY ALERT SERVICE

Want to know when your order is being despatched? Give us your email address and we'll send you an email to let you know when it's left the warehouse. This service is completely free.

### \*Email

- Owen & Williamson Limited will never pass your email address onto other companies. We will email you occasionally with special offers and new products. If you don't want to receive these tick here.

## PAYMENT METHODS

### I wish to pay by credit/debit card.

**Either:**  Charge my card for each item in monthly instalments, upon despatch.

**Or:**  Charge my card for the full amount upon despatch.

Please charge my: Visa  Mastercard  Delta  Maestro/Solo  Electron

Card No.

Expiry date:  /  Maestro/Solo only: Valid from:  /  Issue No.

Signature:

### I wish to pay by cheque.

#### Either:

please invoice me for the first monthly instalment upon despatch.

#### Or:

please invoice me for the full amount upon despatch.

When you order more than one item each will be despatched separately.

Postage and Packing per item: £5

will be added to each item. All orders subject to acceptance by Compton and Woodhouse. For orders placed online, please refer to the website for payment options.